



## THE TOWN HOUSE COLLECTION

HOTELS THAT STAY WITH YOU FOREVER

### Guest Reviews - Terms and Conditions

The use of The Town House Collection Guest Review feature on [www.thetownhousecompany.com](http://www.thetownhousecompany.com) is subject to the terms and conditions outlined below.

1. Reviews must not contain the following:

- Personal Insults
- Swear words
- Threats to members of staff
- References to criminal activity
- References to Pornography

2. Content may not be uploaded that may infringe any patent, trademark, trade secret, copyright or other intellectual or proprietary right of any party.
3. Unsolicited promotions, campaigns or third party advertising must not be posted.
4. Private information of any third party, including, without limitation, addresses, phone numbers, email addresses and credit card numbers must not be posted.
5. Reviews should not include viruses, corrupted data or other harmful or disruptive information.
6. By submitting a review on our website you agree for your comments to be used in relevant marketing projects on and offline, and throughout the website for advertising purposes if applicable.

All reviews submitted are subject to validation by our website moderators. The Town House Collection has the right to reject reviews which do not adhere to the above regulations or contain any other information regarded as inappropriate.

## Questions and Comments

Should you have any questions or comments regarding the terms outlined above or our guest review facility please email [reviews@thetownhousecollection.com](mailto:reviews@thetownhousecollection.com)

Or Write to:

Guest Reviews at The Town House Collection  
35 Drumsheugh Gardens  
Edinburgh  
EH3 7RN